

## **IP Field Engineer – Network and Telecom Services**

Industry: Telecommunications

Position Type: Full Time

Location: Sylva, NC

### **JOB DESCRIPTION:**

This position will report directly to the Senior IP Engineer and indirectly to the CTO, but will also work closely with other operations team members who are responsible for inside plant and voice deployments. This person will mainly be responsible for customer deployments including the installation of CPE devices, customer firewalls (if required), testing, and associated troubleshooting issues related to Ethernet and IP connectivity. Some “after normal business hours” work will require the person to have a flexible work schedule.

### **SKILL REQUIREMENTS:**

Strong Ethernet background. Hands on experience with IP switching and routing. Experience with IP security (firewalls and IPSec VPN) and VoIP highly desired. Strong knowledge of Cisco routing and switching platforms is a plus. Good verbal communication skills is necessary for interaction with the customer and other team members.

### **EXPERIENCE:**

Firewall experience a plus. Experience troubleshooting Cisco internetworking environments. Demonstrated understanding of routing and switching concepts as they apply generally to Ethernet, Internet and service provider environments. Experience in the ISP industry preferred. Project management experience a plus.

Annual Salary Range: \$45K – \$55K (Full Time)

Please email resume with cover letter to: [hr-bwfn@balsamwest.net](mailto:hr-bwfn@balsamwest.net)